

Domestic abuse support in the West Midlands during COVID-19



Coronavirus and Domestic Abuse Support

We know that this is a difficult and challenging time for everyone – but particularly so for adults and children living with domestic abuse and the professionals working hard to support them.

Avoiding public spaces and working remotely can help to reduce the spread of COVID-19, but for many survivors, staying home may not feel the safest option.

We know that any external factors that add stress and financial strain can negatively impact survivors and create circumstances where their safety is further compromised. As always, **if you or someone else is in immediate danger please call 999 and ask for the police.**

If you or someone you know are experiencing domestic abuse during the coronavirus outbreak, local and national organisations want you to know: **You are not alone, and help is still available.**

This leaflet provides details of key contacts providing support across the West Midlands as well as some key regional and national helplines available during the coronavirus outbreak.

Remember, in an emergency always call 999

[West Midlands Police](#)

[Birmingham:](#)

Birmingham & Solihull Women's Aid
0808 800 0028

www.bswaid.org

Birmingham Housing Options Hub:
0808 169 9604

Birmingham Council Housing
0121 303 7410 or 0121 303 2296/4806

<https://www.birmingham.gov.uk>

Adult Social Care

0121 303 1234 or 0121 675 4806

[Adults](#)

Children's Social Care

0121 303 1888 or 0121 675 4806

[Childrens](#)

[Coventry](#)

safetotalk helpline: 0800 111 4998

Coventry Haven

02476 444 077

<https://www.coventryhaven.co.uk/>

Coventry Council Housing

Housing Options 02476 834 025.

[Homelessness](#)

Adult Social Care

Telephone: 024 7683 3003

[Adults](#)

Children's Social Care

024 7678 8555 or out of hours: 024 7683 2222.

[Children's](#)

Dudley:
SPOC: 01384 455411

Black Country Women's Aid
0121 553 0090
www.blackcountrywomensaid.co.uk

Dudley Council Housing
0300 555 2345 or email
dutytorefer@dudley.gov.uk

Adult Social Care
0300 555 0055
[Adults](#)

Children's Social Care
0300 555 0050
[Children's](#)
Out of hours adults & children) 0300 555 8574

Sandwell:

Black Country Women's Aid
0121 553 0090
www.blackcountrywomensaid.co.uk

Sandwell Council Housing Solutions
0121 368 1166 or 0121 569 6883
[Housing](#)

Adult Social Care
0121 569 2266
Out of hours: 0121 569 2355.
[Adults](#)

Sandwell Children's Trust
0121 569 3100
[Children's](#)

Solihull
Birmingham & Solihull Women's Aid

0808 800 0028
Email: info@bswaid.org
www.bswaid.org

Adult Social Care
0121 704 8007 or 0121 605 6060

Children's Social Care
0121 788 4333 or out of hours 0121
605 6060

Solihull Council Housing
Housing Options – Homeless Services
0121 717 1515
Text: 07781 474 722
Email:
info@solihullcommunityhousing.org.uk

Walsall:
Black Country Women's Aid
01922 649569
www.blackcountrywomensaid.co.uk

Walsall Council Housing
01922 652250
Adult Social Care
0300 555 2922.
[Adults](#)

Children's Social Care
0300 555 2866

Wolverhampton:
The Haven Wolverhampton
08000 194 400
[Online chat](#) (Mon–Fri 9am- 5pm)
E-mail: info@havenrefuge.org.uk

St Georges Hub for support for male victims
01902 421904

Wolverhampton Homes
01902 556789 Option 6 or via email at:
housing.options@wolverhamptonhomes.org.uk
www.whomes.org.uk/homeless-services

Adult Social Care
Telephone:01902 551199
[Adult Social Care](#)

Children's Social Care
01902 555392

Regional/National Helplines
West Midlands Forced Marriage
24hr helpline 0800 953 9777

National Domestic Violence Helpline
www.nationaldomesticviolencehelpline.org.uk
24hr helpline 0808 2000 247

National LGBT+ domestic abuse helpline
0800 999 5428

Rape Crisis England and Wales
0808 802 9999

Men's Advice Line 0808 801 0327

Victim Support 0300 303 1977
www.victimsupport.org/westmidlands

Respect helpline (for anyone worried about their own behaviour) 0808 802 0231

Useful Apps /info for victims

[Hollie Guard](#)
[Bright Sky](#)
[Advice on Domestic Abuse & COVID 19 - Safelives Women's Aid](#)